

# STEPHEN M. HANSON

Austin, TX

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stephenmhanson.com  
github.com/cloudysuit

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## TECHNICAL SKILLS

Proficient using Microsoft Office, Google Docs, Egnyte, Photoshop, Illustrator, HTML, CSS, Sass, Flexbox, JavaScript, jQuery, Node.js, Express, Sequelize, Handlebars, and MySQL.

## WEB DEVELOPMENT PROJECTS

GRUMBLE – <http://www.cloudysuit.github.io/grumble>

*Can't decide where to eat? Let us help you.*

- Took charge of the UI and graphic design using HTML, CSS, JavaScript, and jQuery to create a clean, user-friendly card-based interface that is intuitive and responsive.
- Partnered with team member to implement Google Maps API integration and initialization of multiple maps on results page.

HUNT AND GATHER – <http://www.huntandgather.herokuapp.com>

*A full stack scavenger hunt app that lets players post reviews and compete for status.*

- Used Handlebars templating to dynamically generate current iteration of content from database.
- Designed the layout and interface experience using Flexbox and Sass.

## PROFESSIONAL EXPERIENCE

GEEKS WHO DRINK, Austin, Texas

September 2015 – Current

*Quizmaster*

- Host a weekly pub quiz for up to 35 teams while managing hecklers and player issues with efficiency and good humor.
- Troubleshoot audio issues on the fly.
- Work with venue management to insure successful plugs and other event goals.

BOOKSTRAND PUBLISHING, INC., Austin, Texas

May 2012 – September 2016

*Print and Production Coordinator*

- Acted as point of contact for over 500 authors to field questions and concerns in a prompt and courteous manner.
- Updated and maintained online store with daily preorders, file uploads, and promotions.
- Formatted and converted raw, edited manuscripts into a variety of file formats for release while acting as the last quality check for accuracy.
- Used Adobe Creative Suite daily to edit cover images, design promo materials, and prepare books according to printer specifications.
- Hired, trained and supervised close-knit staff covering all areas of production from covers to distribution.
- Worked closely with owners to maintain consistent implementation of brand vision.

HILTON AUSTIN, Austin, Texas

August 2010 – May 2012

*Guest Service Agent*

- Addressed guest requests and complaints to achieve maximum customer satisfaction and brand loyalty.
- Compiled daily reports while maintaining the confidentiality of financial and personal information.
- Acted as backup supervisor for more than twenty team members.
- Assisted in training new employees to ease their transition into a demanding work environment.
- Maintained relationships with frequent guests and effectively communicated with an internationally diverse clientele.

## EDUCATION

THE UNIVERSITY OF TEXAS AT AUSTIN – CENTER FOR PROFESSIONAL EDUCATION, Austin, Texas  
*Certificate, The Coding Boot Camp Full Stack Flex Program, May 2017*

DEPAUL UNIVERSITY, Chicago, Illinois  
*Master of Arts in New Media Studies, June 2009*

THE UNIVERSITY OF TEXAS AT AUSTIN, Austin, Texas  
*Bachelor of Liberal Arts in English (Comparative Literature), December 2003*

- Minor studies in Linguistics.